

Terms and Conditions: Website: Adrift Studio

Mrs Carmen Griffen Artist

1. Overview

Carmen Griffen is an artist and has studied and participated in many training platforms on photo restoration. Our aim is to always be updating and developing our skills to keep up to date and assist with the best outcome for images. We try to enhance yet keep the character of the image. Our ability is often challenged by the resolution of an image.

We ask that when scanning an image, it may be best if you do not have a scanner, to take it to officeworks or your local library and ask them to help you. Scan at best quality 600dpi in full colour (even if the photo is black and white)

2. Quality of Photos

Please check the quality of your photos. Please also consider the technical environment that you are working in when you view your images, there can be variation of a computer monitor when it is not calibrated. (Typically colours, contrast and brightness will differ from screen to screen and may not represent accurately how your images will look when professionally printed.) I have also found that certain types of printing such as kmart, and office works can vary greatly and not give the true colour. It is worth bearing this in mind if you have your images from files printed.

3. Order Acceptance

All orders are accepted and handled in accordance with the purchase of an order or via payment of an invoice.

4. Cancellation

Your image production may commence immediately upon us receiving your order, therefore a cancellation cannot be made, we endeavour to assist to the best of our ability.

5. Satisfaction Guarantee

You must contact us, (Carmen Griffen) via email (carmen@adriftstudio.com.au) to discuss any concerns regarding your order. within 3 days of receiving your image if you have a problem with the quality of the finishing.

You must take care to check your text and photos before you submit your image because we cannot offer a free reprint for typos or dissatisfaction with the quality of your images.

6. Delivery

We will deliver to your email address, which has been supplied at the time of the order. If a print of your order has been confirmed, we send via Australia Post with tracking.

7. Copyright

You must have the necessary rights for all content sent to us with your order. You are solely responsible for the content of the file you submit. If the rights to any of the images in the file you submit are held with another party it is your responsibility to obtain the necessary permission to use the images and you indemnify Carmen Griffen and the studio for any claims of copyright infringement relating to your image gift project. We are a photo restoration and design service and we do not accept responsibility for the content of the file you submit. For the sake of clarity, by using the services and tools offered by Cahoots, you ARE NOT assigning any copyright ownership to Carmen Griffen.

On rare occasions Carmen Griffen will SEEK EXPLICIT PERMISSION to use an image for marketing purposes (e.g. social media, or inclusion in our online gallery).

Variation

Carmen Griffen may revise these terms and conditions from time-to-time. Revised terms and conditions will apply to the use of this website, adriftstudio.com.au from the date of the publication of the revised terms and conditions on this website. Please check this page regularly to ensure you are familiar with the current version.

Details for Carmen Griffen, Artist

Mrs Carmen Griffen

A.B.N. 697 6735 6869

Correspondence via email.

carmen@adriftstudio.com.au

phone: 0407969341

